



Fiberglass Door
Lifetime Limited Transferable Warranty

WINCORE
WINDOWS & DOORS
The way it should be.



Wincore® Fiberglass Door Lifetime Limited Transferable Warranty

Wincore® Window Company, LLC, DBA Wincore® Windows & Doors, hereinafter referred to as “manufacturer,” warrants to the original consumer purchaser, that under normal use this product will be free from defects in material and workmanship for as long as the purchaser owns and lives in the single family residence, hereinafter “Home”, in which the product was installed. The details of this warranty are as follows:

BASIC DOOR & SIDELITE — LIFETIME TRANSFERABLE

The fiberglass slabs are warranted not to shrink, warp, split, crack or delaminate for as long as you own and live in the Home in which the product was installed, provided they are installed without alteration and in accordance with applicable building codes. This warranty is transferable to one subsequent purchaser provided they own and live in the home.

DECORATIVE GLASS, CLEAR GLASS & INTERNAL BLINDS — 10 YEAR

Decorative glass, clear glass (privacy, one lite and multi-lite) and internal blind units are warranted against seal failure and defects in material and workmanship for a period of ten (10) years from date of installation.

COMPOSITE FRAME COMPONENTS & THRESHOLD — LIFETIME / 5 YEAR

The Composite Frames for Doors, Transoms and Sidelites and the threshold system, are warranted against defects in material and workmanship, and against rotting and decay for as long as you own and live in the Home in which the product was installed provided that (1) it is installed without alteration and in accordance with applicable building codes and (2) and it is installed and caulked as specified by Wincore's installation instructions. The bottom sweep, hinges, weatherstripping, and screen (except screen mesh) are warranted against defects in material and workmanship for a period of five (5) years from date of installation.

STEEL FRAME COMPONENTS — 5 YEAR

Steel frame, stops and or/threshold system, bottom sweep, hinges, weather stripping, and the screens are warranted against defects in material and workmanship for a period of five (5) years from date of installation.

FACTORY APPLIED FINISHES — 10 YEAR / 7 YEAR

Paint and stain finishes on the door slab and frame components of the Textured Fiberglass Door are warranted against flaking, checking, blistering or peeling for a period of ten (10) years from date of installation. Paint finishes on the door slab and frame components of the Smooth Fiberglass Door are warranted against flaking, checking, blistering or peeling for a period of seven (7) years from date of installation.

LIFETIME FINISH HARDWARE — LIFETIME / 1 YEAR / 10 YEAR

Schlage® Lifetime Finish hardware with Lifetime Bright Brass, Satin Nickel, and Aged Bronze finish are warranted against tarnishing and mechanical defects for as long as you own and live in the Home in which the product was installed. Schlage® lock products with standard finish are warranted against mechanical defects for as long as you own and live in the Home in which the product was installed and against tarnishing for a period of ten (10) years from date of installation. Schlage® Lifetime Finish Keypad Electronic Access Locksets and Deadbolts are warranted against tarnishing and mechanical defects for as long as you own and live in the Home in which the product was installed and warranted against electronic defects for a period of one (1) year from date of installation. Lifetime Finish Trilennium™ Multi-Point Locking Hardware is warranted against tarnishing for as long as you own and live in the Home in which the product was installed and warranted against mechanical defects for a period of ten (10) years from date of installation.

HARDWARE ACCESSORIES — 5 YEAR

Kick Plates, Mail/Magazine Slots, Door Knockers, Door Knocker Viewers, Door Closers, Push/Pull Plates and Peepsites with standard finishes of Bright Brass, Satin Nickel, and Bronze are warranted against mechanical defects and tarnishing for a period of five (5) years from date of installation.

PURCHASABLE TRANSFERABLE WARRANTY

The original purchaser of the basic door unit may purchase for \$50.00 the right to transfer basic door unit warranty to one subsequent purchaser provided unit was for personal residence of both original and subsequent purchase and Wincore Door receives Warranty Transfer Certificate within (30) days after date of transfer of ownership as evidenced by copy of recorded deed and receipt of check or money order in the amount of \$50.00 per home.

NON-RESIDENTIAL

When the structure in which the product is installed is not a single family residence occupied by the purchaser, or is owned by a public or private corporation for profit or non-profit, an unincorporated association or other business entity of any type recognized by law, a church, a school, a governmental or public authority, the time periods stated in this warranty shall be limited as follows: Basic Door – 5 Year (non-transferable); Decorative Glass, Clear Glass & Internal Blinds – 5 Year; Door Frame & Frame Components – 5 Year; Finishes – 1 Year; Hardware & Accessories (mechanical and finish) – 1 Year.

COASTAL APPLICATIONS — 5 YEAR

For products that are installed in a Coastal region, defined as an installation within 2 miles of any body of saltwater, unless the hardware is stainless steel, the time periods stated in this warranty shall be limited as follows: Frame Components – 5 Year; Screens – 5 Year; Schlage & Trilennium Hardware, Kick Plates, Door Knockers, Door Knocker Viewers, Peepsites, Door Closers, Hinges, Decorative Long Trim Handles & Push/Pull Plates – 5 Year Finish.

EXTREME EXPOSURE APPLICATIONS — 6 YEAR / 4 YEAR

For products that are installed in an Extreme Exposure region the time periods stated in this warranty shall be limited as follows: Finishes – 6 Year on textured door slab and frame components and 4 Year on smooth door slab and frame components. Definition of Extreme Exposure Regions: The following states are considered to be an Extreme Exposure Region: AK, FL, HI, ID, MT, ND, NM, NV, OR, SD, UT, WA and WY.

WARRANTY CONDITIONS

This lifetime limited warranty does not apply with respect to damages resulting from improper installation, abuse, negligence, abnormal or unreasonable use (including failure to provide reasonable and necessary maintenance); damage resulting from fire or lightning, windstorms, earthquakes, wind-borne objects; condensation damage due to high humidity in the house; glass breakage, damage directly related to the installation of a storm door over the entry door; installation in a dwelling with no overhang, direct western or southern sunlight exposure, any non factory applied finish, dark paint colors with LRV less than 57; parts or components not sold by Wincore to the original owner (locksets, handles, hinges, etc.), or the components themselves; strain applied to the unit by movement of the building, warp not exceeding 1/4" in the plane of the door panel-bow or misalignment in the door frame in which the door panel is hung, slight expansion or contraction due to varying environmental conditions; slab movement of 1/4" or less due to temperature and/or humidity, inadequate provision for expansion or contraction of framing members; installation in ships or vehicles; installation outside the continental United States; seal failure (if the seal has been subject to immersion in water); acts of God, or other causes beyond the control of Wincore.

The procedure for obtaining performance of the obligations of this warranty is as follows: if you believe your entry door to be defective, contact the contractor for inspection. If the contractor determines the door or parts thereof to be defective, the manufacturer at its exclusive option will repair; provide a new product or part of a product after having determined that it does not conform to the limited warranties contained herein. The manufacturer reserves the right to discontinue or make changes in any of its products. If the products covered by this warranty are not available, the manufacturer shall have the right to substitute a product that is of equal quality or value. The manufacturer will ship the replacement product or part to the nearest authorized dealer and the purchaser must pay for any and all labor necessary to install such product or part and for the transportation to the nearest authorized dealer to his/her residence.

Any claim must be accompanied by a copy of the Warranty certificate and a copy of the contract evidencing purchase of the Wincore Door products.

WINCORE DOOR SHALL NOT BE LIABLE TO PURCHASER FOR CONSEQUENTIAL DAMAGES, SUCH AS, BUT NOT LIMITED TO, DAMAGES OR LOSS TO OTHER PROPERTY OR EQUIPMENT, LOSS OF USE, OR CLAIMS OF SERVICE INTERRUPTION, FOR BREACH OF ANY WRITTEN OR IMPLIED WARRANTIES ON ITS PRODUCT. PURCHASER'S EXCLUSIVE REMEDY SHALL BE THE REPLACEMENT OF DEFECTIVE FINISH, COMPONENTS, OR PARTS, ALL AS PROVIDED HEREIN. IN ANY EVENT, THE LIABILITY OF WINCORE DOOR WITH RESPECT TO ANY CONTRACT, OR ANYTHING DONE IN CONNECTION THEREWITH SUCH AS THE PERFORMANCE OR BREACH THEREOF OR FROM THE MANUFACTURE, SALE, DELIVERY, RESALE, INSTALLATION OR TECHNICAL DIRECTION OF INSTALLATION, REPAIR OR USE OF ANY DOOR, COMPONENT OR PART COVERED BY OR FURNISHED UNDER THIS CONTRACT WHETHER IN CONTRACT, IN TORT, UNDER ANY WARRANTY, OR OTHERWISE, SHALL NOT, EXCEPT AS EXPRESSLY PROVIDED HEREIN, EXCEED THE PRICE OF THE DOOR, PART OR COMPONENT ON WHICH SUCH LIABILITY IS BASED.

THIS WRITING CONTAINS THE ENTIRE AGREEMENT BETWEEN WINCORE DOOR AND PURCHASER. DEALERS, CONTRACTORS, APPLICATORS, OR DISTRIBUTORS OF WINCORE DOOR PRODUCTS HAVE NO AUTHORITY TO GIVE WARRANTIES ON WINCORE DOOR'S BEHALF, WHICH ARE DIFFERENT FROM OR EXCEED THOSE LISTED HEREIN. PURCHASER SHOULD THEREFORE EXAMINE THIS LIMITED WARRANTY CAREFULLY. ALL WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE TERMS HEREOF.

This Lifetime Limited Warranty extends only to the door(s) which were originally installed in your Home or other structure as recorded on the warranty certificate and shall not be valid or enforceable if you cannot prove that the door(s) were so installed. It will help us if you will fill out the Certificate of Registration setting out the date and address of the Home or structure which you had the door(s) installed if you experience any warranty problems.

Important Note: Failure to return the Certificate of Registration will not affect your rights under the warranty if you can show the date of purchase and the location the door(s) were installed in a reasonable way. (Your receipt of purchase and the receipt from the contractor who made the installation in your Home showing the address is one such way. Please keep them in a safe place.) This limited warranty gives specific legal rights. There may be other rights which may vary from state to state.

Fiberglass Door Warranty Registration

Please mail within 30 days of installation.

AGE OF HOMEOWNER

- 20 - 30
 31 - 40
 41 - 50
 51 +

AGE OF HOME _____ YRS

MAJOR FACTORS FOR YOUR PURCHASE

Please check all that apply.

- Quality
 Color Selection
 Dealer Recommended
 Energy Efficiency
 Product Features
 Security
 Price
 Style Selection
 Value
 Size Selection
 Warranty
 Other _____

NAME _____
ADDRESS _____
CITY _____
STATE _____ ZIP _____
PHONE _____

DEALER _____

COMMENTS _____

I have read the Lifetime Limited Transferable Warranty and conditions and agree with the terms.

HOMEOWNER'S SIGNATURE _____

DATE _____

Fiberglass Door Warranty Transfer Card

PROPERTY TRANSFERRED FROM:

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____

SIGNATURE _____

DATE _____

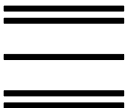
PROPERTY TRANSFERRED TO:

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____

SIGNATURE _____

DATE _____

WARRANTY TRANSFER INSTRUCTIONS



Postage
Required.
Post Office will
not deliver
without proper
postage.

1. Complete the required information on the reverse side of this card.
2. Include a check or money order for \$50.00 made out to Wincore Windows & Doors.
3. Enclose this Warranty Transfer Card and the check or money order in an envelope and mail to:

WARRANTY CENTER
WINCORE WINDOWS & DOORS
250 STAUNTON TPKE
PARKERSBURG, WV 26104-9500



WARRANTY CENTER
WINCORE WINDOWS & DOORS
250 STAUNTON TPKE
PARKERSBURG WV 26104-9500

CARE AND CLEANING FOR YOUR WINCORE® FIBERGLASS DOOR ENTRY SYSTEM

Finish

1. To clean doors, wash with mild soap and water, rinse with clear water and wipe dry.
2. Keep weatherstrip clean of dirt and grit for proper seal. Wash with mild soap and water, rinse with clear water and wipe dry. Apply a light coat of wax (such as Lemon Pledge®) and wipe off excess.
3. For scuff marks on painted finishes, use mild liquid cleanser (such as Soft Scrub®), rinse with clear water and wipe dry.
4. If finish is scratched or chipped, clean as recommended above, and use touch-up paint supplied or standard wood finish repair crayon.
5. To protect finish, spray and wipe with protectant (such as Armor All®).

Hardware

1. Like sterling silver, brass finishes naturally react to the elements surrounding them. To maintain the finish on brass hardware, polish with a non-abrasive automotive or furniture wax.
2. Tighten screws on lockset and hinges when necessary.
3. Lightly oil hinges as needed. Wipe off excess.

DO NOT USE paint thinners, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean surfaces of door or hardware. Use of these components will damage the finish of the door and hardware.



Wincore Windows & Doors
250 Staunton Turnpike
Parkersburg, WV 26104

Wincore® and The Way It Should Be.™ are trademarks of Wincore Window Company, LLC. Pledge® is a trademark of SC Johnson & Son. Armor All® and Soft Scrub® are trademarks of the Clorox Company. ©2015 Wincore Window Company LLC. All rights reserved. Printed in U.S.A.